

IA Complaint Escalation Matrix

Dear Investor,

In case of any grievance/complaint against **Care Portfolio Managers Private Limited**, please find below Escalation Matrix

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Vatsal Zaveri	201 Silver Heights TPS III Borivali West Mumbai 400092	8652389955	IA@Carepms.com	10AM - 7PM (Mon - Fri)
Head of Customer Care	Vatsal Zaveri	201 Silver Heights TPS III Borivali West Mumbai 400092	8652389955	IA@Carepms.com	10AM - 7PM (Mon - Fri)
Compliance Officer	Vishal Shah	201 Silver Heights TPS III Borivali West Mumbai 400092	8652389955	IA@Carepms.com	10AM - 7PM (Mon - Fri)
CEO	Vishal Shah	201 Silver Heights TPS III Borivali West Mumbai 400092	8652389955	IA@Carepms.com	10AM - 7PM (Mon - Fri)
Principal Officer	Vishal Shah	201 Silver Heights TPS III Borivali West Mumbai 400092	8652389955	IA@Carepms.com	10AM - 7PM (Mon - Fri)