

Investor Complaint Data

(SEBI Circular no. SEBI/HO/IMD/IMD-IL_DOF7/P/CIR/2021/681)

Last updated on 03rd Jan 2025

Data for the month ending - 31.12.2024

Sr. No	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^(in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	N A
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	N A
3	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	N A
	Grand Total	NIL	NIL	NIL	NIL	NIL	N A

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2024	NIL	NIL	NIL	NIL
2	May, 2024	NIL	NIL	NIL	NIL
3	June, 2024	NIL	NIL	NIL	NIL
4	July, 2024	NIL	NIL	NIL	NIL
5	Aug, 2024	NIL	NIL	NIL	NIL
6	Sep, 2024	NIL	NIL	NIL	NIL
7	Oct, 2024	NIL	NIL	NIL	NIL
8	Nov, 2024	NIL	NIL	NIL	NIL
9	Dec, 2024	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2019-20	NIL	NIL	NIL	NIL
2	2020-21	NIL	NIL	NIL	NIL
3	2021-22	NIL	NIL	NIL	NIL
4	2022-23	NIL	NIL	NIL	NIL
5	2023-24	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending

Investors can email their complaints on clients@carepms.com and we will be happy to resolve the same within 7 working days

alternatively, investors can also register their complaints on SEBI website on below mention link

<https://scores.gov.in/scores/Welcome.html>